

Appendix 1 – Proposed Corporate Plan Delivery Plan 2025/26 (summary)**Wellbeing Objective One – A prosperous place with thriving communities**

Aim	Performance indicators	Commitments / projects
Moving towards net zero carbon, and improving our energy efficiency	<ul style="list-style-type: none"> • Council reduction in emissions • Gas consumption in the Authority • Electricity consumption in the Authority • Levels of NO2 pollution in the air 	<ul style="list-style-type: none"> • Energy efficiency improvements to Council buildings • Implement our air quality action plan and monitor effectiveness
Protect landscapes and open spaces	<ul style="list-style-type: none"> • Number of green flag parks / green spaces • Number of blue flag beaches 	<ul style="list-style-type: none"> • Develop and protect our natural environment in partnership with communities as part of our Bridgend Biodiversity Plan
Promote the conditions for economic growth and prosperity	<ul style="list-style-type: none"> • Businesses receiving support through SPF • Number of business start-ups assisted 	<ul style="list-style-type: none"> • Develop funding bids to enhance the economy • Invest in business start-ups in the County Borough • Invest an additional £7.75m of Shared Prosperity Funding • Improve sustainable and active travel choices
Regenerate our town centres and Valleys	<ul style="list-style-type: none"> • Commercial properties assisted through the enhancement grant scheme 	<ul style="list-style-type: none"> • Deliver Transforming Towns investment to improve the economic sustainability of town centres • Develop a commercial property enhancement grant • Redevelop the Ewenny Road site
Reduce, reuse or recycle as much waste as possible	<ul style="list-style-type: none"> • Street cleansing waste recycled • Municipal waste collected - reused, recycled, biowaste • Highways land cleanliness 	<ul style="list-style-type: none"> • Bring our waste services in house
Provide opportunities for culture, leisure, and play	<ul style="list-style-type: none"> • Participation in national free swimming initiative • Number of active targeted wellbeing participants • Number of children's play areas refurbished 	<ul style="list-style-type: none"> • Develop play sufficiency action plan • Develop active wellbeing offer for targeted groups • Develop healthy partnership living strategy • Develop library, culture and community hub strategy • Maintain performance against Welsh Library Standards • Continue children's play area refurbishment programme • Redevelop Porthcawl Grand Pavilion • Enlarge Food and Fun Programme for summer 2025

Wellbeing Objective Two - Developing modern, seamless public services

Aim	Performance indicators	Commitments / projects
Improving how we engage with people, listening to views & acting on them.	<ul style="list-style-type: none"> • Level of engagement across consultations • Level of engagement across corporate communications • Complaints closed within timescales 	<ul style="list-style-type: none"> • Improve how we communicate with residents • Improve the way we gather and use resident views • Improve the way we gather and use staff views • Improve handling of corporate complaints/compliments • Implement the strategic equality plan action plan
Offer more information and services online, and in local areas.	<ul style="list-style-type: none"> • First call resolutions (Customer Contact Centre) • Online transactions using the digital platform 	<ul style="list-style-type: none"> • Review the Corporate front door and first point of contact to improve customer contact
Modernise and become a more efficient council	<ul style="list-style-type: none"> • Staff sickness • Staff appraisal completions • Council assets transferred to community (CATs) 	<ul style="list-style-type: none"> • Approve and implement the new digital strategy • Invest in Community Asset Transfers and support clubs and Community Groups with equipment grant • Rationalise the corporate estate
Improve partnership working with partners, the third sector and Town and Community Councils	<ul style="list-style-type: none"> • Assia service users reporting increased safety • Supporting domestic abuse victims quickly (2 PIs) • Number of active referrals supported by local community coordinators • Number of children & young adults supported during school holidays 	<ul style="list-style-type: none"> • Develop a new regional agreement for working with frail older people between health boards and councils • Complete the town and community council arrangements review • Coproduction with communities to develop their own solutions and become more resilient

Wellbeing Objective Three - A County Borough where we support people to meet their potential

Aim	Performance indicators	Commitments / projects
Provide an effective Childcare and Early Years Offer	<ul style="list-style-type: none"> 2-year-olds accessing childcare through Flying Start 	<ul style="list-style-type: none"> Leadership of maintained Early Years settings so that outcomes in CIW inspections are at least 'good'. Offer effective support and challenge to funded non-maintained Early Years settings ensuring that outcomes in joint inspections are at least 'good'.
Provide safe, supportive schools with high quality teaching	<ul style="list-style-type: none"> 'Capped 9' score for pupils in Year 11 Attendance in primary / secondary schools (2 PIs) Exclusions primary / secondary schools (2 PIs) Schools that have self-evaluated themselves as 'green' as part of their annual safeguarding audit 	<ul style="list-style-type: none"> Help schools achieve improvement plans ensuring all schools judged by Estyn 'not requiring follow-up' Make additional digital learning training available to all school staff to improve teaching and learning Improve the digital offer to young people, including youth led interactive website
Provide Welsh medium education opportunities	<ul style="list-style-type: none"> Year 1 pupils taught through the medium of Welsh End of Key Stage 4 pupils taught through Welsh Learners studying Welsh as a second language 	<ul style="list-style-type: none"> Deliver actions in the Welsh in Education Strategic Plan
Modernise school buildings		<ul style="list-style-type: none"> Enlarge Ysgol Gymraeg Bro Ogwr Provide a new-build for Mynydd Cynffig Primary. Enlarge Ysgol y Ferch o'r Sgêr Replace Afon Y Felin / Corneli Primary Relocate Heronsbridge School
Be good parents to our care experienced children	<ul style="list-style-type: none"> Care leavers completing 3 months of employment, education or training Care leavers who have experienced homelessness 	<ul style="list-style-type: none"> Improve outcomes for care experienced children Implement Corporate Parenting Strategy in schools
Help people get the skills they need for work	<ul style="list-style-type: none"> Employability participants into employment Employability participants supported into education or training % Year 11 leavers NEET 	<ul style="list-style-type: none"> Increase employment and training opportunities Work with funders to deliver a comprehensive employability and skills programme

Wellbeing Objective Four - A County Borough where we support our most vulnerable

Aim	Performance indicators	Commitments / projects
Provide high-quality children's & adults social services / early help services	<ul style="list-style-type: none"> • Timeliness of visits – care experienced children • Timeliness of visits - children on child protection register • Number of care experienced children • Numbers on the child protection register • Adult Social Care front door information and advice • Reablement packages with positive outcome • Team Around the Family plans with successful outcome • People delayed in their transfer of care (local authority) 	<ul style="list-style-type: none"> • Support wellbeing of unpaid carers • Further improve Children's Services with our 3-year plan • Further improve adult social care with a 3-year plan • Change the way our social workers work. • Address gaps in Adult Social Care provider services by implementing the priority commissioning areas • Address gaps in Children's / Family Services provider services, respond to Eliminating Profit/H&S Care Bill • Access to right service at the right time to prevent needs escalating • Fill vacancies in social care services and reduce dependence on agency workers.
Support people in poverty	<ul style="list-style-type: none"> • FASS (Financial Assistance and Support Service) support resulting in increased income • Or resulting in debt advice 	<ul style="list-style-type: none"> • Support eligible residents to receive the financial help available to them.
Support people with housing needs	<ul style="list-style-type: none"> • Homelessness prevention • People presenting as homeless & council has a legal duty to secure suitable accommodation • Days to deliver Disabled Facilities Grants • % people who live more independently after a DFG • Completed affordable new builds provided by RSLs 	<ul style="list-style-type: none"> • Improve our housing / homelessness service to reduce homelessness across the borough • Target long-term empty properties that have the most detrimental impact on the community
Support children with additional learning needs	<ul style="list-style-type: none"> • Number of pupils on waiting list for specialist provision. • % Year 9 pupils with ALN with a transition plan in place, that have had an annual review by 31 March • % on IDPs delivered via online IDP system 	<ul style="list-style-type: none"> • Develop a five-year plan to meet increasing demand on support services, specialist provision and schools • Implement the online IDP (Individual Development Plan) system
Safeguard and protect people at risk of harm	<ul style="list-style-type: none"> • Adult safeguarding inquiries - response in 7 days • Children's referral decisions made within 24 hours • Child protection investigations in required-timescales • Time on Deprivation of Liberty Safeguards waiting list 	<ul style="list-style-type: none"> • Work as One Council to effectively safeguard children and adults at risk • Reduce at risk children's offending behaviour.